

Antony Jepson

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WORK EXPERIENCE

Agoda, Bangkok, Thailand

Product Owner, Reviews

November 2016 – April 2018

- Lead agile multi-disciplinary team of 8 to ship testable stories in 2 week sprints across mobile app/web.
- Create web platform for hotels to reply to customer reviews and for app to receive review stay push notifications.
- Deliver over 7 statistical wins to achieve team's KPIs; driving a unified product vision with software engineers, user research, design, data scientists, product owners, and upper management
- Deeply understand our customers and their behavior by capturing metrics, leveraging analytics, and writing sophisticated SQL queries to maximise user-engagement and micro-conversions
- Improve hotel review coverage and customer engagement across all hotel inventory by onboarding additional reviews from our sister companies and driving syndication with external review partners

Microsoft, Redmond, WA, USA

Product Manager, Various

July 2012 – December 2015

- Led the effort to redesign the Windows 10 user personalization privacy settings used by over 300 million users. Collaborated with sales, UI, engineering, privacy, and Cortana
- Drove the redesign and improvement in the user interaction experience for the Windows Phone Camera, receiving accolades from outlets like Engadget, The Verge, and Techcrunch
- Wrote [https://msdn.microsoft.com/en-us/library/windows/apps/jj571205\(v=vs.105\).aspx](https://msdn.microsoft.com/en-us/library/windows/apps/jj571205(v=vs.105).aspx) demonstrating use of automatic photo uploading APIs, receiving 4/5 stars and over 4,000 downloads
- Drove release management for Windows Phone UX Camera and Speech Platform teams, triaging and responding to 1000's of feedback from customers and self-hosters

Apple, Cupertino, CA, USA

Quality Assurance Engineer, iLife

May 2010 – August 2010

- Designed and built 2nd iteration OS deployment tool improving productivity of manual testers by over a 1000 work-hours per month
- Developed PHP-/MySQL-based reporting engine for aforementioned OS deployment tool and associated automated deployment metric analysis reports for upper-management
- Developed package and testcase upload web interface for use by manual testers enabling remote automation of testcase deployment Project:

APCR-DRDL, Tallahassee, FL, USA

System Manager

September 2009 – May 2011

- Managed multi-OS Xserve cluster environment, configuring for use by scientists and physicists, including appropriating and installing a new SAN configuration
- Researched and implemented intrusion detection monitoring software and documented easy to read security policy and terms of use for users
- Gained several exemptions for our cluster from school's IT department by driving trust between our orgs
- Configured and installed research software, optimizing for multi-core and parallelized jobs (LAPACK, BLACS, Scilab, GNUPlot, MPI, etc.) for remote use by the Open Science Grid

SKILLS

Languages: C, SQL, Shell scripting, PHP, HTML, CSS, \LaTeX

Practices: Agile software development, experimentation and A/B testing, data driven decision making, scrum, waterfall software development

Tools: git, vim, bash, Sketch, Zeplin, Linux, Windows, VMWare, Virtualbox

EDUCATION

FAMU-FSU College of Engineering, Tallahassee, FL, USA

- BS in Computer Engineering, April 2012
- 3.9 GPA, Presidential & Honour Scholar